



## FAQ - FRUIT OF THE LOOM FACE MASKS

1. How do face masks work?

Many health department and government guidelines indicate that covering your face is a key component to keeping viruses and bacteria from spreading. A face mask is thought to prevent the person wearing it from spreading respiratory droplets when he or she talks, sneezes, or coughs. Wearing a face mask is thought to help protect others around you, while the face masks others wear may help protect you.

2. When to use face masks?

Any time you go out in public in a setting where social distancing measures may be difficult, e.g. grocery stores, pharmacies or public transport. Please follow your appropriate health department or government recommendations.

3. Are cloth masks different from other masks?  
Yes. Reusable cloth masks are not the same as the medical-grade masks (like N95 respirators) or other PPE (personal protective equipment) that professional healthcare workers wear. Specialized medical masks, surgical masks and respirators are currently in short supply, and should be reserved for professional healthcare workers and first responders.
4. Of what material is the Fruit of the Loom face mask made?  
The Fruit of the Loom face mask has a soft 3-ply fabric and is made from 100% cotton.
5. Are there different sizes on the Fruit masks? Or different fits for ladies and men?  
No. We offer the mask in adult one size fits all. The fit of the mask is a unisex fit for ladies and men.
6. Can kids wear this mask as well?  
Our mask is not suitable for children.
7. How many masks are in a pack?  
There are five masks in a pack.
8. What is the main advantage of the Fruit of the Loom face mask?  
The Fruit mask can be washed at high temperatures (60°C), tumble dried and ironed which is perfect for cleaning the masks. Furthermore, breathability, permeability and filtration have been confirmed at an accredited independent laboratory.
9. Can the mask be decorated, i.e. printed on or embroidered?  
Yes, the Fruit of the Loom mask offers the perfect surface for diverse printing techniques and embroidery. The 3-ply mask fabric offers an even more stable fabric base for embroidering on it. As the mask covers the mouth and nose, please use caution when decorating, and adhere to all recommendations and warnings of the printing- or embroidery-material supplier.
10. How big is the decoration area of the mask?  
The mask offers the perfect area for decoration which is including a width of 12 - 13 cm and a depth of 8-9 cm. In this area, printing and embroidery are easily possible.
11. How do you properly put on and wear the mask?
  1. Clean your hands with soap and water or hand disinfectant
  2. Hold the mask by the ear loops and place a loop around each ear
  3. Pull the bottom of the mask over your mouth and chin. Ensure nose is covered
  4. Avoid touching the front of the mask when wearing
12. How do you properly remove the mask?
  1. Clean your hands with soap and water or hand disinfectant
  2. Avoid touching the front of the mask, only touch the ear loops
  3. Hold both of the loops and gently lift and remove the mask
  4. Clean your hands with soap and water or hand disinfectant
13. Is the mask reusable?  
Yes, the mask may be washed and reused up to 10 times. Please follow the care/wash instructions.

14. Can the mask be washed or how can it be cleaned best?

Yes. The mask should be routinely washed (before initial use, and after each wearing) and machine dried. We recommend washing the mask at 60°C then tumble drying and/or ironing it.



15. Can the mask be shared?

Due to hygienic reasons the mask is intended for one person's use and should not be shared.

16. Is the mask a medical-grade mask or PPE (personal protective equipment)?

No. This face mask should not be used as PPE, nor in surgical or clinical settings.

17. Are there risks or limitations of our masks?

As mentioned in point 16. our face mask should not be used as PPE, nor in surgical or clinical settings. The face mask should also not be used where there is risk of significant exposure to liquid, bodily or other hazardous fluids. Nor should the face mask be used in the presence of a high intensity heat source or flammable gas.

18. What if someone cannot wear a mask due for health reasons?

Please use your best judgment, and follow your doctor's recommendations, as to whether you can wear a face mask. If you have lung or heart disease or breathing difficulty or skin irritation occurs, please immediately stop wearing the face mask. If irritation persists, consult your medical doctor.